

EAST Search History**EAST Search History (Prior Art)**

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L6	79339	((monitor\$) near5 (ongoing near5 conversation)) samr ((customer or caller or calling) and (agent))	US- PG PUB; USPAT	OR	ON	2010/09/13 08:24
L7	0	((monitor\$) near5 (ongoing near5 conversation)) near8 ((customer or caller or calling) and (agent))	US- PG PUB; USPAT	OR	ON	2010/09/13 08:24
L8	0	((monitor\$) near5 (ongoing near5 conversation)) same ((customer or caller or calling) and (agent))	US- PG PUB; USPAT	OR	ON	2010/09/13 08:24
L9	42	((monitor\$) near5 (ongoing near5 conversation))	US- PG PUB; USPAT	OR	ON	2010/09/13 08:24
L10	787	379/265.02.ccls.	US- PG PUB; USPAT	OR	ON	2010/09/13 08:25
L11	0	9 and 10	US- PG PUB; USPAT	OR	ON	2010/09/13 08:25
L12	68316	"379"/\$.ccls.	US- PG PUB; USPAT	OR	ON	2010/09/13 08:25
L13	19	9 and 12	US- PG PUB; USPAT	OR	ON	2010/09/13 08:25
L14	0	automatic\$ near7 (((monitor\$) near5 (ongoing near5 conversation)))	US- PG PUB; USPAT	OR	ON	2010/09/13 08:26
L15	0	(automatic or automatically) near9 (((monitor\$) near5 (ongoing near5 conversation)))	US- PG PUB; USPAT	OR	ON	2010/09/13 08:27

L16	0	(automatic or automatically) near9 (((monitor\$) near8 (ongoing near5 conversation)))	US- PGPUB; USPAT	OR	ON	2010/09/13 08:27
L17	1	(automatic or automatically) same (((monitor\$) near8 (ongoing near5 conversation)))	US- PGPUB; USPAT	OR	ON	2010/09/13 08:27

9/13/10 8:48:58 AM

C:\Documents and Settings\RAlaubaidi\My Documents\EAST\Workspaces\123.wsp